



# Student Support Services Center

## MSBC 2<sup>nd</sup> Floor, RM 213-215

Dear Students, Faculty, and Staff:

**We would like to welcome you to our Student Support Services Center:** At the SSSC, students can receive a wide array of services to ensure their continued success throughout the semester! In coordination with multiple academic and administrative departments, Student Services will offer the following:

- **Academic Advising:** Students can visit the SSSC to add or drop classes, switch from one course/professor to another (when alternatives are available) and make additional adjustments to their schedules.
- **First and Second Year Seminars:** The SSSC offers First-Year Seminar and Second-Year Seminars to help students learn valuable skills such as time management, setting priorities, conflict resolution, study skills, the values of Texas College and how to adhere to those values, and more.
- **Library Services:** The SSSC will provide support to students with several library-related services such as assistance with digital databases and catalogues, assistance with research for assignments, projects, etc., presentations to better explain the library's hours and services, and more.
- **Disability Services:** The SSSC will offer disability services to ensure that all students are served with kindness and compassion- regardless of their disability. Students will receive assistance as they fill out the required paperwork and go through the correct channels to declare and/or show evidence of their need.
- **Tutorials:** The SSSC will offer a range of tutorial services to ensure the continued success of our students. Such services may be one-on-one or in small group settings depending on the preference of the student and the availability of designated tutorial spaces and tutoring faculty/staff.
- **Early Alerts:** The SSSC will employ an Early Alert system to ensure that, should students struggle in the first few weeks of the semester; a member of the SSSC will be able to reach out for academic intervention far before final grades are submitted.
- **Computer Labs:** The computer lab located in MSBC 213 is an extension of the Student Support Center. Through this computer lab, students can connect to the internet and other digital services to send emails, log into online classes, create and submit assignments, and more.
- **Technical Support:** The SSSC will offer students assistance with technical issues that may arise. Such issues may include (but are not limited to): login issues, WiFi and/or Ethernet connection issues, JICS and/or Upswing inaccessibility, and more.
- **Career Services:** The SSSC also serves as a place where students can receive assistance as they navigate the job market.

### ***Interested in visiting the Student Support Services Center?***

Our contact information can be found below. Send us an email or give us a call today!

Dewanna Turner, Director:  
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903-593-8311 Extension 2704

Jeff McCormack, Specialist  
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903-593-8311 Extension 2737

Thank you so much for your interest in the Student Support Services Center at Texas College! We look forward to serving YOU during the Spring 2024 semester and beyond!

Sincerely,

***Dewanna Turner and Jeff McCormack***  
Director and Specialist  
Student Support Services Center  
Texas College